

Ocado Retail's Charitable Giving Policy and application form

Ocado Retail's Charitable Giving Policy

Charitable giving is part of who we are. We recognise that many charities and charitable organisations rely heavily on fundraising and corporate donations. We'll always help, if donation requests meet our criteria.

A £50 voucher will be issued to use for Covid-secure fundraising purposes based on the current government guidelines, for example, a raffle prize or to purchase supplies needed for fundraising efforts.

Who we support

We consider requests relating to most charitable causes. Exclusions are: religious or political causes, and causes we feel are too far removed from our business values. All donations will be made to organisations, not individuals.

Causes that promote and support food poverty, education, employment, and local environmental issues and the community are preferred.

How to apply

If your request meets the above criteria, please complete the attached form and email it to: charity@ocadoretail.com

You won't receive a notification that we've received your form. If your application is successful, you'll hear from us within 30 days.

Please allow a minimum of 30 days notice. We receive a huge number of requests – we'll respond as fast as we can.

Terms and Conditions

- All charitable donations are given at Ocado's discretion.
- Donations will be in the form of Ocado e-vouchers only; discretion is expected regarding what they are spent on.
- Donations can be recalled or withdrawn if it is felt they are not being used appropriately.
- Forms must be fully completed.
- We accept one application per charity per year.
- We cannot send the voucher to a personal email address; it must be sent to the charity/organisation email address.
- All requests are considered, but our decision is final.
- Unsuccessful applications will not be responded to.
- We reserve the right to communicate this donation publicly, and in some instances will be legally obliged to do so.
- We cannot accept a typed signature, so please provide a handwritten signature or scan of one.

Application form

Your name	
Charity/Organisation details	
Registered charity number	
Charity/Organisation email address to send voucher to	
Short event summary	
Event date Application must be at least 30 days before your event	
What will the donation be used for?	
Sign to confirm you've read the policy and believe your request meets our criteria. We cannot accept a typed signature, so please provide a handwritten signature or scan of one.	

Internal use only:
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